





SPECTRUM HEALTH 

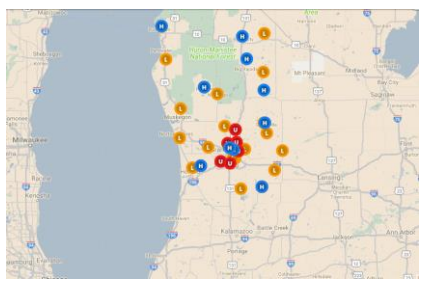
Adapting to the Changes in Acute Care: From Three Care Levels to Two

Molly Christians, MSN, RN-BC, AGCNS-BC, PCCN
Clinical Nurse Specialist
Acute Health



SPECTRUM HEALTH 

West Michigan



West Michigan



Adaptability

- Positively impact the patient experience
- Decrease unnecessary transfers
- Maximize Non-ICU nursing scope
- Maintain safety



Why this project?



Evidence shows...

Transitions increase the risk to the patient, especially during a time of decline and without an identified plan.

This leads to:

- Interrupted plan of care
- Delayed care
- Missed care
- Increased length of stay
- Patient and family anxiety

7



This patient needs progressive care...



8



Culture

Myths	Realities
Closer monitoring	
More complex patients	
Oxygen masks can only go to progressive care	
Nurse: patient ratio (significantly) different	
Nurses are more "seasoned"	

9



Culture

Myths	Realities
Closer monitoring	Assessment standards & provider orders
More complex patients	No definition, acuity scores often similar
Oxygen masks can only go to progressive care	Restrictions by care area: BiPap and Vents
Nurse: patient ratio (significantly) different	Changes in HPPD's
Nurses are more "seasoned"	Data proved otherwise

10



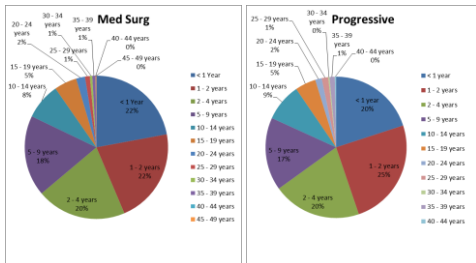
Policies driving patient placement

- Bipap
- Ventilator
- IV infusions
- IV push
- Endotool
- Bair Hugger

11



"Seasoned"



12



Interdisciplinary ?

- Break down the silo's
- Nurses
- Providers
- Transfer Center
- Pharmacy
- Respiratory Therapy

13



Nursing Assessment Standards

- Adult Non-ICU
 - Twice Daily RN Head to Toe Physical Assessment
 - Vitals & Focused Assessment q4
- Adult ICU
 - Q4 hour RN Head to Toe Physical Assessment
 - Vitals & Focused Assessment q2
- Other forms of Nursing Monitoring
 - Modified Early Warning System (MEWS)
 - Hourly Rounds
 - Vascular checks/Neuro checks as ordered, etc.

14



Clinical Policy Changes

Bipap

- What is a trial?

IV Push

- Reorganized policy to indicate monitoring necessary for administration
- Opened up administration of
 - hypertension medications
 - rate control agents

15

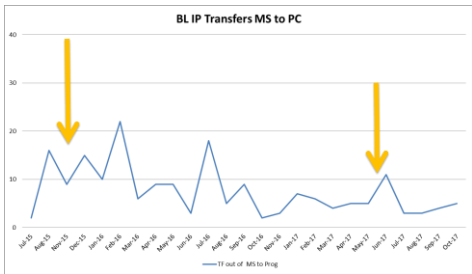


What difference did it make?

16



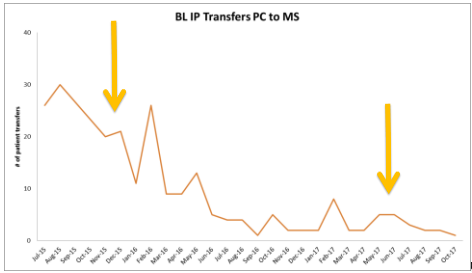
What difference did it make?



17



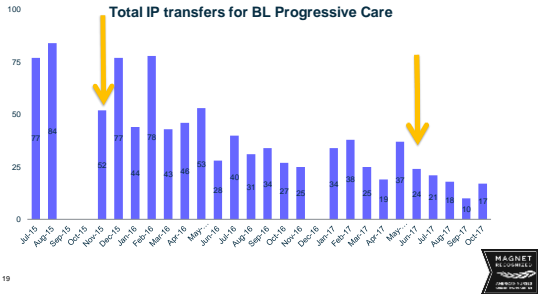
What difference did it make?



18

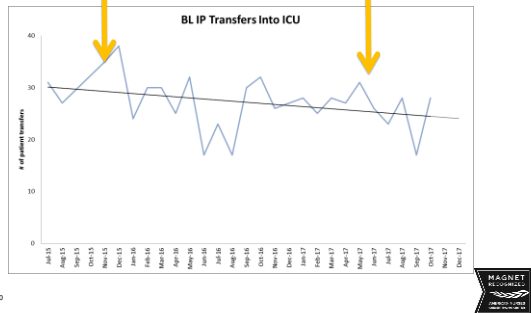


What difference did it make?



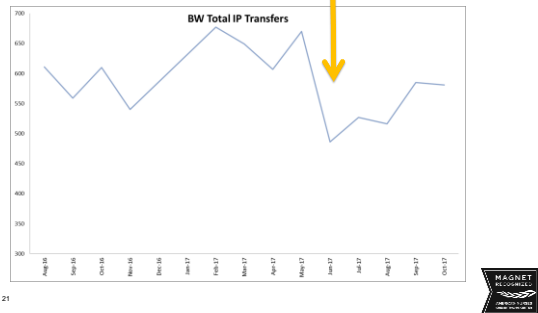
19

What difference did it make?



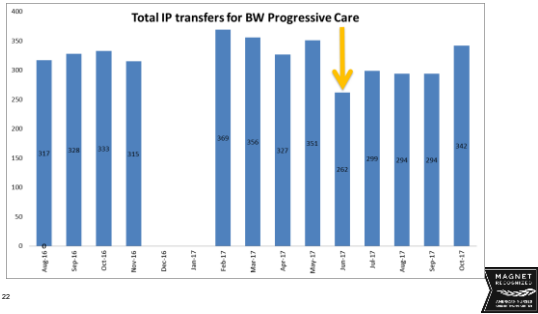
20

What difference did it make?



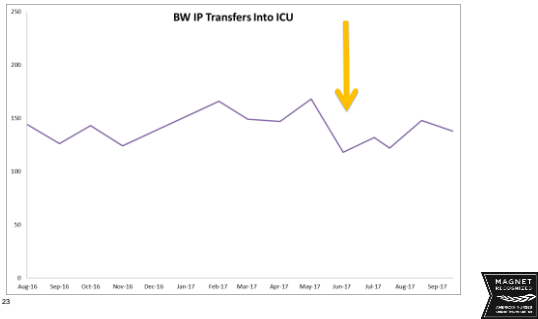
21

What difference did it make?



22

What difference did it make?



23

Why CNS ?



24



Pearls of wisdom

- Plan your message
- Anticipate the workarounds
- Ensure there is a group monitoring plan
- Plan for 24/7 project engagement

25



References

26

