



Staff Description of Acuity Adaptable Care Model

Jennifer Kitchens, MSN, RN, ACNS-BC, CVRN
Janet S. Fulton, PhD, RN, ACNS-BC, ANEF, FAAN
Lenora Maze, MSN, RN, CNRN

PURPOSE

- The purpose was to describe staff perceptions of hospital care delivered in an Acuity Adaptable Care Model.

BACKGROUND

- Older hospital facilities are challenged to retrofit newer technologies into clinical settings.
- Patients are frequently transferred within the same care setting to meet their care needs.
- The Acuity Adaptable Care Model is a universal bed model that maintains patients in the same room from admission to discharge .
- The Acuity Adaptable Care Model delivers staff, equipment and other resources to the patient according to the level of acuity.

METHODS

- A purposive sample of staff members were interviewed.
- A qualitative framework and method was used to analyze narrative descriptions of delivering care in an Acuity Adaptable Care Model.

ANALYSIS

- Standards content analytic procedures were used to analyze participant responses.



FINDINGS

- Findings suggest four primary themes: 1) improved nurse-nurse collaboration; 2) increased intra- and interdisciplinary communication; 3) improved continuity of patient care; and 4) a positive work environment.
- Consistent with the model, the physical facility design incorporated adequate space, technology, and equipment in each room for stability of the patient room assignment and accommodations for family members in an attractive and soothing scheme.

IMPLICATIONS

- Hospital staff are highly influenced by the work environment
- A well-designed model that incorporates thoughtful elements of a physical facility improves care delivery.
- This model of care should be considered when hospital facilities are undergoing major renovation or replacement.